

DO WE HAVE YOUR CORRECT TELEPHONE NUMBER?
Please check with the receptionist to see if it is up-to-date



Bank Holiday Closure

The surgery will also be closed on August Bank Holidays.

Renishaw Surgery will close at **6.30pm on Friday 26th August 2016** and will reopen at **8am on Tuesday 30th August 2016**

Eckington Surgery will close at **1.00pm on Friday 26th August 2016** and will reopen at **8.30am on Tuesday 30th August 2016**

During this time, if you need urgent medical attention you should dial the NHS 111 service which is provided by a local organisation, Derbyshire Health United. You will be assessed and directed to the most appropriate point of care for your particular needs. If NHS 111 is not available in your area please call 08444 122 239.

What to do when the surgery is closed

If you need urgent medical attention when the surgery is closed you should dial the NHS 111 service which is provided by a local organisation, Derbyshire Health United. You will be assessed and directed to the most appropriate point of care for your particular needs.

If NHS 111 is not available in your area please call 08444 122 239.



Dr H R McMurray & Dr M Kurian | Emmett Carr Surgery

www.emmettcarrsurgery.co.uk

PATIENT NEWSLETTER

Summer 2016

In this issue....

Online Access

Patient Survey 2016 / 2017

Flu Vaccination Week

Holiday / Travel Vaccinations

Bank Holiday Closure

OUR PATIENT PARTICIPATION GROUP (PPG)

HAVE YOUR SAY AND MAKE A DIFFERENCE

What is a Patient Participation Group (PPG)?

A Patient Participation Group is a selection of patients and practice staff who meet at regular intervals and decide ways of making a positive contribution to the services and facilities offered by the practice to the patients.

Please help yourself to an information leaflet at Reception



Up-and-coming Meeting Dates

Wednesday 6th July 2016 @ 1pm

Wednesday 26th October 2016 @ 1pm

The above meetings will take place at the our **Renishaw Site**



CAN'T MAKE REGULAR SURGERY TIMES?

**WE OFFER AN EXTENDED HOURS SERVICE EVERY WEDNESDAY!
DOCTOR APPOINTMENTS FROM 7.10AM TO 8AM AT ECKINGTON
NURSE APPOINTMENTS FROM 6.30PM TO 7.20PM AT RENISHAW
THESE APPOINTMENTS ARE PRE-BOOKABLE**

Online Access

We now offer online access for appointments, prescriptions, summary care record and detailed coded records .

Please attend the surgery in person to complete an application form and bring some form of photo identification or a current utility bill in your name .

The application will be processed within 7 days for appointments and prescriptions and within 28 days for detailed coded records. Please note that you will only be able to view the detailed coded records from the date of your application

Patient Practice Survey 2016 / 2017

The 2016/17 Patient Practice Survey is now available for patients to complete. Surveys can be found at the reception desks at each site, these can be completed whilst you wait in surgery for your appointment. Once completed please place your survey in the labelled box found on the reception desk.

Surveys will be available to complete until February 2017 before the results are collected and published in March 2017.

As mentioned in the Spring 2016 newsletter, the 2015/16 Patient Practice Survey results have now been published, these are available to view at each site as well as being available on our website and NHS choices page.

Flu Vaccination Week

Flu vaccinations are scheduled to be delivered week ending 16th September 2016. This year we are hoping to change the way we run the Clinics. In the past we have run the clinics every Friday morning at Eckington and Friday afternoon at Renishaw .

We are proposing this year to have a full week of flu clinics to give more freedom of choice of appointments days and times. Julie and Lisa will run clinics together.

**PLEASE LOOK OUT FOR FURTHER INFORMATION ON THE SURGERY
WEBSITE www.emmettcarrsurgery.co.uk
AND ON POSTERS ON THE PRACTICE NOTICE BOARDS.**

Holiday / Travel Vaccinations

If you're planning to travel outside the UK, you may need to be vaccinated against some of the serious diseases found in other parts of the world.

In the UK, the childhood vaccination programme protects you against a number of diseases such as tetanus, but it does not cover most of the infectious diseases that are found overseas.

You can find out which vaccinations are necessary or recommended for the areas you will be visiting on these two websites: NHS Fit for Travel, National Travel Health Network and Centre (NaTHNaC).



**BOOK APPOINTMENTS, ORDER PRESCRIPTIONS, VIEW YOUR RECORD
ONLINE WITH SYSTEMONLINE. PLEASE ASK RECEPTION FOR MORE DETAILS.**