



**DO WE  
HAVE YOUR  
CORRECT  
TELEPHONE  
NUMBER?**

**PLEASE  
CHECK  
WITH  
RECEPTION  
TO SEE IF  
THIS IS  
UP-TO-DATE**



**when it's less  
urgent than 999**

**Dr H R McMurray & Dr M Kurian**

**PATIENT PARTICIPATION GROUP**

# **PATIENT NEWSLETTER**

**PLEASE RETURN TO RECEPTION WHEN YOU HAVE FINISHED READING**

**SPRING 2018**

- **BANK HOLIDAY CLOSURES**
- **PATIENT PARTICIPATION GROUP RECRUITMENT**
- **IMPORTANT INFORMATION FOR PATIENTS**

## **Bank Holiday Closures**

The surgery will be closing for the **Easter Bank Holiday**.

**Renishaw Surgery** will close at **6.30pm on Thursday 29th March 2018** and will reopen at **8am on Tuesday 3rd April 2018**.

**Eckington Surgery** will close at **6.30pm on Thursday 29th March 2018** and will reopen at **8.30am on Tuesday 3rd April 2018**.

The surgery will also be closing on both **May Bank Holidays** also.

**Renishaw Surgery** will close at **6.30pm on Friday 4th May 2018** and will reopen at **8am on Tuesday 8th May 2018**.

**Eckington Surgery** will close at **6.30pm on Friday 4th May 2018** and will reopen at **8.30am on Tuesday 8th May 2018**.

## **AND**

**Renishaw Surgery** will close at **6.30pm on Friday 25th May 2018** and will reopen at **8am on Tuesday 29th May 2018**.

**Eckington Surgery** will close at **6.30pm on Friday 25th May 2018** and will reopen at **8.30am on Tuesday 29th May 2018**.

If you have any medication that will be due over the holiday season, please ensure you have ordered your prescription a week before it is due allowing you to collect it from the surgery before we close.



**BOOK APPOINTMENTS, ORDER PRESCRIPTIONS,  
VIEW YOUR RECORD**

**PLEASE ASK RECEPTION FOR MORE DETAILS.**



## CAN'T MAKE REGULAR SURGERY TIMES?

**WE OFFER AN EXTENDED HOURS SURVICE EVERY WEDNESDAY!  
DOCTORS APPOINTMENTS FROM 7.10AM TO 8AM AT ECKINGTON  
NURSE APPOINTMENTS FROM 6.30PM TO 7.20PM AT RENISHAW**

**THESE APPOINTMENTS ARE PRE-BOOKABLE**



### Patient Participation Group (PPG) Recruitment

A patient participation group (PPG) is a selection of patients and practice staff who meet at regular intervals to decide ways of making a positive contribution to the services and facilities offered by the practice to the patients.

**Our PPG list size has dropped significantly over the past year and we are looking for new members.**

The purpose of a PPG is to do the following:

- ◆ Give practice staff and patients the opportunity to discuss topics of mutual interest in their Practice.
- ◆ Provide the means for patients to make positive suggestions about the Practice and their own healthcare.
- ◆ Encourage health education activities within the Practice.
- ◆ Develop self-help projects to meet the needs of fellow patients.
- ◆ Act as a representative group to be called upon to influence the local provision of Health & Social Care.
- ◆ Involve further patients from the wider population.

Alternatively if you are unable to attend the meetings held in practice, you can become a 'Virtual Member' - the practice would then email you the meeting minutes and request your feedback so you are still able to express your thoughts and opinions.

**If you wish to become a member of our Patient Participation Group** you can print out a sign up form from our website and hand in to reception or you can request a sign up sheet from reception and complete in surgery. This will then be passed on to the practice manager who will contact you with up-and-coming meeting dates etc.

## VISIT OUR WEBSITE [WWW.EMMETTCARRSURGERY.CO.UK](http://WWW.EMMETTCARRSURGERY.CO.UK)

### Important Information For Patients

It has been decided by **Hardwick Care Commissioning Group** to cut vital funding allocated to Dr H R McMurray's and Dr M Kurian's Surgery. As a result the practices opening times must be amended to balance this funding withdrawal. **The following has been effective since May 2017.**

**Renishaw Surgery remains open 08:00 to 18:30 Monday to Friday**

**Eckington Surgery is now open as follows;**

|                  |                |      |                |
|------------------|----------------|------|----------------|
| <b>Monday</b>    | 08:30 to 13:00 | then | 14:00 to 18:00 |
| <b>Tuesday</b>   | 08:30 to 13:00 | then | <b>CLOSED</b>  |
| <b>Wednesday</b> | 08:30 to 13:00 | then | <b>CLOSED</b>  |
| <b>Thursday</b>  | 08:30 to 13:00 | then | 14:00 to 18:00 |
| <b>Friday</b>    | 08:30 to 13:00 | then | <b>CLOSED</b>  |

### What to do when the Surgery is Closed

If you need urgent medical attention when the surgery is closed you should dial the NHS 111 service which is provided by a local organisation, Derbyshire Health United. You will be assessed and directed to the most appropriate point of care for your particular needs.

If NHS 111 is not available in your area please call 08444 122 239.

