



**CAN'T MAKE REGULAR SURGERY TIMES?**

**WE OFFER AN EXTENDED HOURS SERVICE EVERY WEDNESDAY!**

**DOCTOR'S APPOINTMENTS FROM 7.10AM TO 8AM AT ECKINGTON**

**NURSE APPOINTMENTS FROM 6.30PM TO 7.20PM AT RENISHAW**

**THESE APPOINTMENTS ARE PRE-BOOKABLE**

**Patient Practice Survey Results 2016/17**

The results for the 2016 / 2017 Patient Practice Survey are now available. These can be requested from Reception and viewed in the waiting room then return to reception before you leave.

There has been 187 responses which were completed between the months of May 2016 and February 2017, in comparison to last years survey which received 231 responses. Overall the practice has received a very positive response on the survey.

The 2017/2018 Patient Practice Survey will be available for you to complete from May 2017 through to February 2018.

**DO WE HAVE YOUR CORRECT TELEPHONE NUMBER?**

Please check with the receptionist to see if it is up-to-date



**What to do when the surgery is closed**

If you need urgent medical attention when the surgery is closed you should dial the NHS 111 service which is provided by a local organisation, Derbyshire Health United. You will be assessed and directed to the most appropriate point of care for your particular needs.

If NHS 111 is not available in your area please call 08444 122 239.



when it's less urgent than 999

Dr H R McMurray & Dr M Kurian | Renishaw Surgery

www.emmettcarrsurgery.co.uk

**PATIENT NEWSLETTER**

**SPRING 2017**

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Our Patient Participation Group is a selection of patients and practice staff who meet at regular intervals and decide ways of making a positive contribution to the services and facilities offered by the practice to the patients.

Please help yourself to an information leaflet at Reception.

**Up-and-coming Meeting Dates**

Wednesday 5th July 2017 @ 1 PM

Wednesday 4th October 2017 @ 1 PM

Meetings will take place at the our Renishaw Site. NOTE: Dates are subject to change

## Urgent Information for Patients

It has been decided by **Hardwick Care Commissioning Group** to cut vital funding allocated to Dr H R McMurray's and Dr M Kurian's Surgery. As a result the practices opening times must be amended to balance this funding withdrawal.

**Below will be effective from Monday 8th May 2017**

**Renishaw Surgery will remain open 08:00 to 18:30 Monday to Friday**

**Eckington Surgery will be open as follows;**

<b>Monday</b>	08:30 to 13:00	then 14:00 to 18:00
<b>Tuesday</b>	08:30 to 13:00	then <b>CLOSED</b>
<b>Wednesday</b>	08:30 to 13:00	then <b>CLOSED</b>
<b>Thursday</b>	08:30 to 13:00	then 14:00 to 18:00
<b>Friday</b>	08:30 to 13:00	then <b>CLOSED</b>

**On Tuesdays & Wednesdays at Eckington Surgery** there will be **TWO GP Clinics in a MORNING**. In essence the surgery will still be offering a day's worth of clinics but just in a morning. **Eckington Surgery will then close Tuesday & Wednesday Afternoons.**

**On Tuesdays & Wednesdays at Renishaw Surgery** there will be **NO GP CLINICS IN A MORNING** but **TWO GP CLINICS IN AN AFTERNOON**. In essence the surgery will still be offering a day's worth of clinics but just in an afternoon.

**NURSE JULIE FIDLER WILL BE WORKING AT RENISHAW SURGERY ON TUESDAYS AND WEDNESDAYS AND ECKINGTON SURGERY ON MONDAY AND THURSDAYS**

If you wish to express your concerns regarding the funding withdrawal and the changes above, you can write to Hardwick Care Commissioning Group at the following address: **NHS Hardwick CCG, Scarsdale Hospital, Nightingale Close - Off Newbold Road, Chesterfield, Derbyshire, S41 7PF**

## Up-and-Coming Bank Holidays

The surgery will be closing for the Easter bank holiday.

**Renishaw Surgery** will close at **6.30pm on Thursday 13th April 2017** and will reopen at **8am on Tuesday 18th April 2017**

**Eckington Surgery** will close at **6.30pm on Thursday 13th April 2017** and will reopen at **8.30am on Tuesday 18th April 2017**

The surgery will also be closing on both May Bank Holidays also.

**Renishaw Surgery** will close at **6.30pm on Friday 28th April 2017** and will reopen at **8am on Tuesday 2nd May 2017**

**Eckington Surgery** will close at **6.30pm on Friday 28th April 2017** and will reopen at **8.30am on Tuesday 2nd May 2017**

**AND**

**Renishaw Surgery** will close at **6.30pm on Friday 26th May 2017** and will reopen at **8am on Tuesday 30th May 2017**

**Eckington Surgery** will close at **6.30pm on Friday 26th May 2017** and will reopen at **8.30am on Tuesday 30th May 2017**

During these closure times, if you need urgent medical attention you should dial the NHS 111 service which is provided by a local organisation, Derbyshire Health United. You will be assessed and directed to the most appropriate point of care for your particular needs. If NHS 111 is not available in your area please call 08444 122 239.

**systemonline**  
BOOK REQUEST REGISTER

**BOOK APPOINTMENTS, ORDER PRESCRIPTIONS, VIEW YOUR RECORD  
ONLINE WITH SYSTEMONLINE. PLEASE ASK RECEPTION FOR MORE DETAILS.**